

## 4. Multiagent Systems Design

### Part 1:

# Agent-Oriented Software Engineering Methodologies. The GAIA methodology.

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## Introduction (to Agent Methodologies)

- Software Engineering
- Agent-Oriented Software Engineering
- Software Methodologies
- Agent-Oriented Methodologies



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## Software Engineering

### Status of Software Engineering in the New Millennium

- Current tendency to make *software functionalities* and *business cases* coincide - stimulated by the Internet era and reinforced by the DOTCOM economy
  - Leads to *linking software construction* and *business dynamics* more closely than ever
- In industry there is a need for swiftly-developed, complex software projects that are both *research-like* and *mission-critical*
  - Software development must no longer be thought of as *oriented toward a product* **BUT** it is an ongoing process *which continually delivers value* (continuous evolution)
- Software crisis
  - Hardware costs were decreasing while software costs were increasing.

## Software Engineering

### Abstractions

- Software deals with "*abstract*" *entities*, having a real-world counterpart
  - Numbers, dates, names, persons, documents, ...
- In what term shall we model them in software?
  - Data, functions, objects, agents, ...
  - I.e., what are the *abstractions* that we have to use to model software?
- May depend on available technologies

## Software Engineering

### Towards Agent-Oriented Software Engineering

*“Objects are far from perfect, but are the only game in town”*

-- Grady Booch

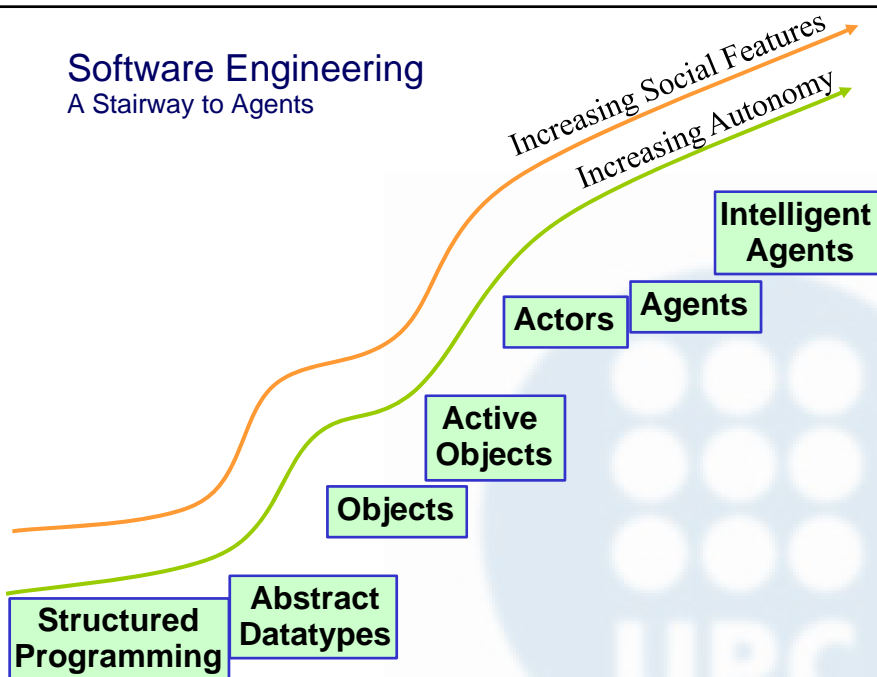
- Maybe the agent community would like to reply...
- A lot of research work has been done to define what an agent and a MAS are, how they compare to object-oriented concepts and which their distinguishing features are
- AO paradigm *subsumes* the concepts supported by the previous programming paradigms, and in particular by the object-oriented programming
  - Tries to *raise the abstraction level*
  - Software agents are undoubtedly more than a promising approach to *complex software development*

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## Software Engineering

### A Stairway to Agents



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## Agent-Oriented Software Engineering

### Abstractions

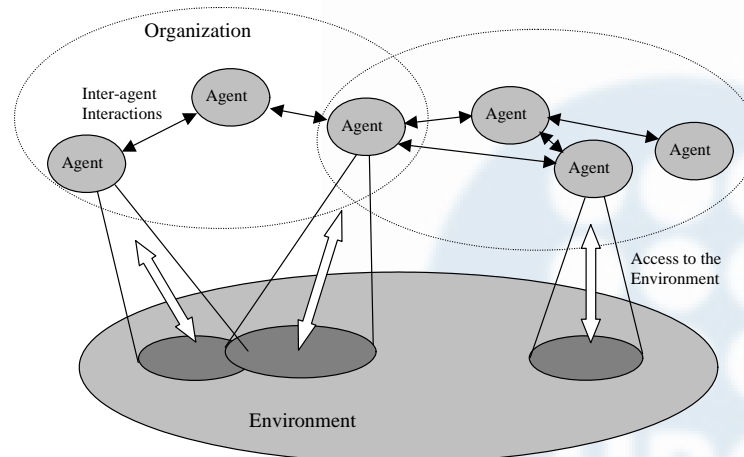
- The development of a multiagent system should fruitfully exploit higher level abstractions
  - **Agents**, autonomous entities, independent loci of control, situated in an environment, interacting with each others
  - **Environment**, the world of entities and resources agents perceive, control, consume or exploit.
  - **Roles and interactions**: identify functionalities, activities, responsibilities and interaction patterns.
  - **Organizational Rules**, which can be constraints on roles and interactions, or relations between roles, between protocols, and between roles and protocols (open/close systems)
  - **Organizational Structures and Patterns**: Identify the topology of interaction patterns and the control regime of activities (efficiency, robustness, degree of openness)

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## Agent-Oriented Software Engineering

### Characterisation of a MAS



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## Agent-Oriented Software Engineering

### Agent-Oriented Computing

- There has been some debate
  - On what an agent is, and what could be appropriately called an agent
- Two main viewpoints in agent development
  - The (strong) **artificial intelligence viewpoint**
    - A multi-agent system is a society of individual (AI software agents) that interact by exchanging knowledge and by negotiating with each other to achieve either their own interest or some global goal
  - The (weak) **software engineering viewpoint**
    - A multi-agent system is a software systems made up of multiple independent and encapsulated loci of control (i.e., the agents) interacting with each other in the context of a specific application

## Agent-Oriented Software Engineering

### Software Engineering Viewpoint on AO Computing

- The Second is useful because
  - It focuses on the characteristics of agents that have impact on **software development**
    - Concurrency, interaction, multiple loci of control
    - Intelligence can be seen as a peculiar form of control independence; conversations as a peculiar form of interaction
  - It is more general:
    - Several software systems, even if never conceived as agents-based one, can be indeed characterized in terms of weak multi-agent systems

## Agent-Oriented Software Engineering

### Key Characteristics of Agents

- Basic characteristics (SE Viewpoint)
  - **Autonomy & Proactivity** (*delegation of responsibility*)
  - **Situatedness**
  - **Interactivity** (*communication, collaborative or competitive interactions*)
- Additional characteristics (SE Viewpoint)
  - **Openness** (need of standards; need of proper infrastructures supporting the interoperations)
  - **Learning & Adaptative Capabilities** (Improving the effectiveness of its actions; adapting their behaviour to changing situations)

## Agent-Oriented Software Engineering

### There is more to Agent-Oriented Software Engineering

- AOSE is not only for “agent systems.”
  - Most of today’s software systems have characteristics that are very similar to those of agent and multiagent systems
- AOSE is suitable for a wide class of scenarios and applications

***Agent-based computing, and the abstractions it uses, represent a new and general-purpose software engineering paradigm***

## Software Methodologies

- A methodology for software development...
  - is intended to *discipline the development*
  - defines the **abstractions** to use to model software
    - Data-oriented, flow-oriented, object-oriented, ...
    - Defines the mindset of the methodology
  - disciplines the software process
    - What to produce and when
    - Which artefacts to produce
- Def: a **software methodology** is the set of guidelines for covering the whole lifecycle of system development both technically and managerially
  - full lifecycle process
  - comprehensive set of concepts and models
  - full set of techniques (rules, guidelines, heuristics)
  - fully delineated set of deliverables
  - modelling language
  - set of metrics
  - quality assurance
  - coding (and other) standards
  - reuse advice
  - guidelines for project management

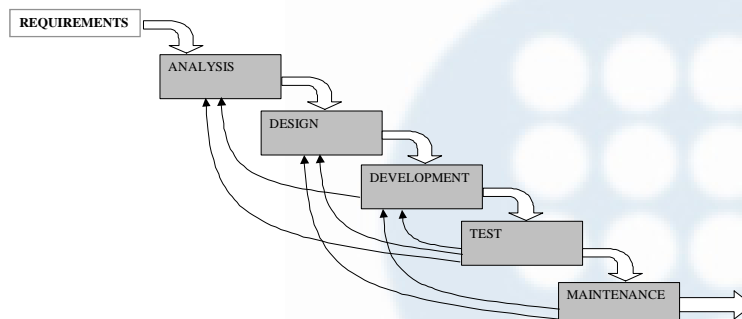
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## Software Methodologies

### The Classical "Cascade" Process

- The phases of software development:
  - Independent of programming paradigm;
  - Methodologies are *typically organized around this classical process*
    - Inputs, outputs, internal activities of "phases"



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## Software Methodologies

### Tools

- **Notation tools**
  - To represent the outcome of the software development phases
    - Diagrams, equations, figures, ...
- **Formal models**
  - To prove properties of software prior to development
    - Lambda calculus, Petri-nets, Z, ....
- **CASE tools**
  - To facilitate activities: rapid prototyping, code generators, ...

## Agent-Oriented Methodologies

- There is need for **agent-oriented methodologies**
  - Centred around specific *agent-oriented abstractions*
  - The adoption of OO methodologies would produce mismatches
    - Classes, objects, client-servers: little to do with agents
- Each methodology may introduce further abstractions
  - Around which to model software and to organize the software process
    - E.g., roles, organizations, responsibilities, belief, desire and intentions, ...
  - Not directly translating into concrete entities of the software system
    - E.g. the concept of role is an aspect of an agent, not an agent



## Agent-Oriented Methodologies

### Agent-Based Analysis

- **Analysis** aims to understand, at least
  - What are the main actors interacting with the system
  - How the system interacts with these actors
  - What the system is supposed to do
- The system is a closed entity and we do not look into it to avoid anticipating design issues and decisions
- *In AO, we associate agents with the entities of the scenarios we are analyzing*
- Then, we associate accordingly
  - **Roles**, responsibilities and capabilities
  - **Interaction patterns** between agents
- This provides a neutral view of the problem.
- Methodologies such as Tropos and GAIA, do not use the word agent to identify analysis-phase entities

## Agent-Oriented Methodologies

### Agent-Based Design

- **Design** aims to engineer, at least
  - What are the main components interacting within the system
  - What are the responsibilities and the capabilities of each component in the system
  - How the components interact to implement the system, i.e., the architecture of the system
- *In AO, we associate agents with the components we use to build the system*
- Then, we associate accordingly
  - **Roles**, responsibilities and capabilities
  - **Interaction patterns** between agents
- Differently from analysis: we need to choose on which agents to use and how they interact

## Agent-Oriented Methodologies

### Relevant Agent-Oriented Methodologies

- Several methodologies and approaches for designing MASs exist in literature. In general they tackle different aspects of the MAS and in some cases they are quite complementary:
  - **GAIA**
    - Encourages a developer to think of building agent-based systems as a process of *organisational design*.
  - **TROPOS**
    - It is founded on the concepts of *goal-based requirements* adopted from the *i\** and GRL (Goal-oriented Requirements Language). Its distinguishing feature is the emphasis on *requirements analysis*
  - **Prometeus**
    - It focuses mainly on the *internal agent architecture*; it is basically a methodology for designing BDI agent systems
  - **ADELFE**
    - It is a methodology for the development of *adaptive* multiagent systems
  - **MESSAGE**
    - It covers most of the fundamental aspects of the MAS development, focusing mainly on analysis and high-level design. The main objective was to combine the best features of the pre-existing approaches, but ... the result was a complex and farraginous methodology.
  - **PASSI**
    - It is a step-by-step requirement-to-code methodology. Integrates design models and concepts from both object oriented software engineering and artificial intelligence approaches

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## The GAIA Methodology

- GAIA v.1
- GAIA v.2



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## GAIA Methodology

- Gaia is appropriate for the development of systems with the following main characteristics:
  - Gaia is not intended for systems that admit the possibility of true conflict.
  - Gaia makes no assumptions about the delivery platform;
  - The organisation structure of the system is static, in that inter-agent relationships do not change at run-time.
  - The abilities of agents and the services they provide are static, in that they do not change at run-time.
  - The overall system contains a comparatively small number of different agent types (less than 100).

## GAIA Methodology

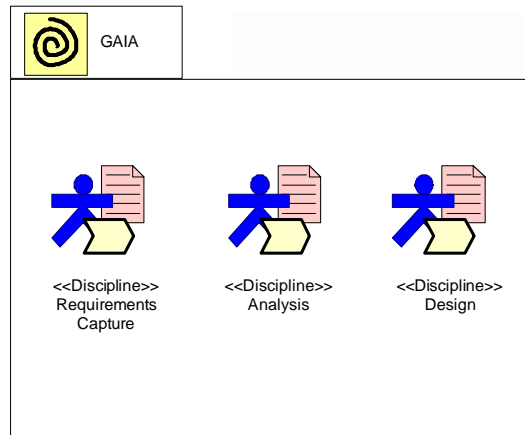
### Case Study

#### Auction agent

1. The *configurator*: a GUI component, enables the user to control and monitor the agent's activity
2. The *parser*: translates retrieved information into an internal structure
3. The *bidder*: submits bids according to buying strategy. Implements two stages, bid and confirmation
4. The *manager*: controls the agent's activity, monitors the auction site, activates the parser, determines the next bid, activates the bidder and terminates the agent's purchasing activity

## GAIA Methodology

### Disciplines

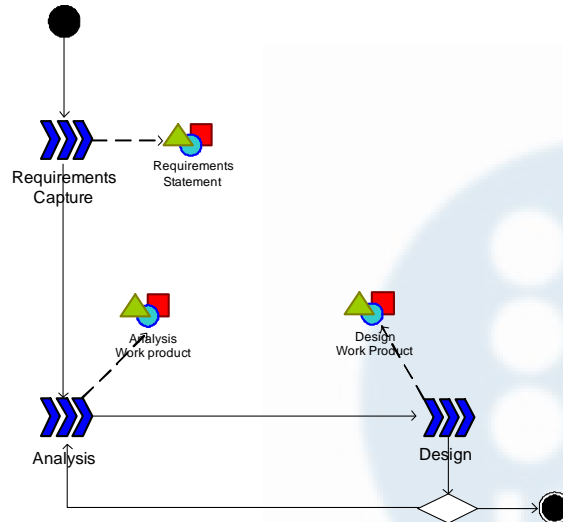


## GAIA Methodology

### Disciplines

- Requirements capture phase are considered *independent of the paradigm used* for analysis and design
  - For this reason Gaia does not deal with the requirements capture phase
- The analysis phase consists of the following models:
  - Role definition (permissions, responsibilities and protocols)
  - Interaction model (used for protocol description)
- The design phase consists of the following models:
  - Agent model
  - Service model (input, output, pre and post condition)
  - Acquaintance model

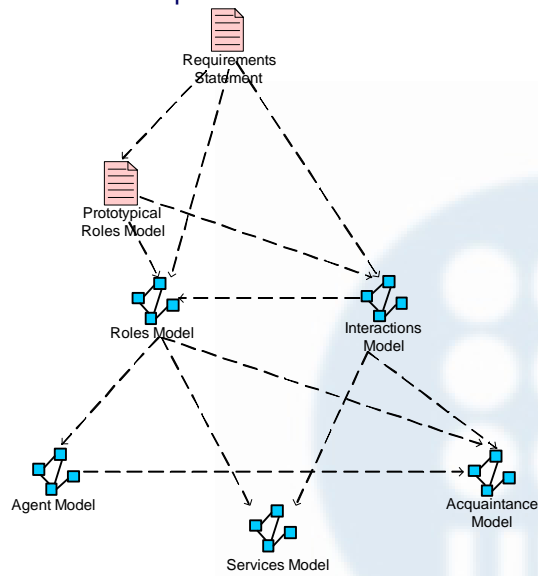
## GAIA Methodology Disciplines (Process Description)



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## GAIA Methodology Work Products from all phases

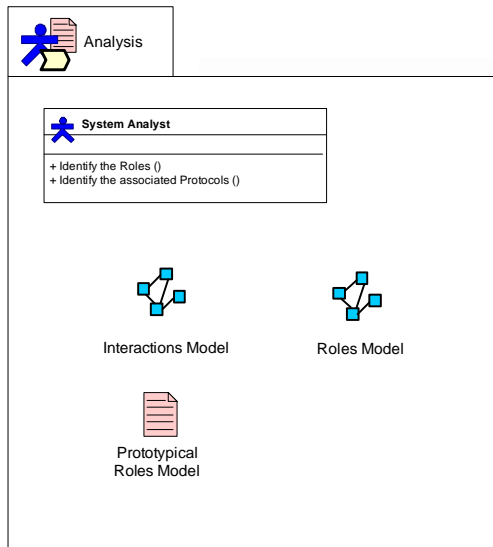


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## GAIA Methodology

### Analysis Phase



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## GAIA Methodology

### Analysis Phase: Role Model

Role Schema:	<i>name of role</i>
Description	<i>short English description of the role</i>
Protocols and Activities	<i>protocols and activities in which the role plays a part</i>
Permissions	<i>"rights" associated with the role</i>
Responsibilities	
Liveness	<i>liveness responsibilities</i>
Safety	<i>safety responsibilities</i>

- Template for role schemata

- **Protocols**, state the interactions of the role with other roles. In addition state the internal activities of the role
- **Permissions**, state what resources may be used to carry out the role and what resource constraints the role's executor is subject to
- **Responsibilities**. determine the functionality of the role. This functionality is expressed in terms of safety and liveness properties

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## GAIA Methodology

### Analysis Phase: Role Model

Role Schema: Manager (MA)	
Description: Controls the auction agent activities	
Protocol and Activities: CheckAuctionSite , ActivateParser , CheckForBid , Bid	
Permission: <b>reads supplied</b> ItemNumber // the item number in the auction site AuctionDetails        // the auction information	
Responsibilities: Liveness: Manager = ( CheckAuctionSite .ActivateParser .CheckForBid )*[Bid] Saftey : true	

- *The Manager role scheme*

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## GAIA Methodology

### Analysis Phase: Interaction Model

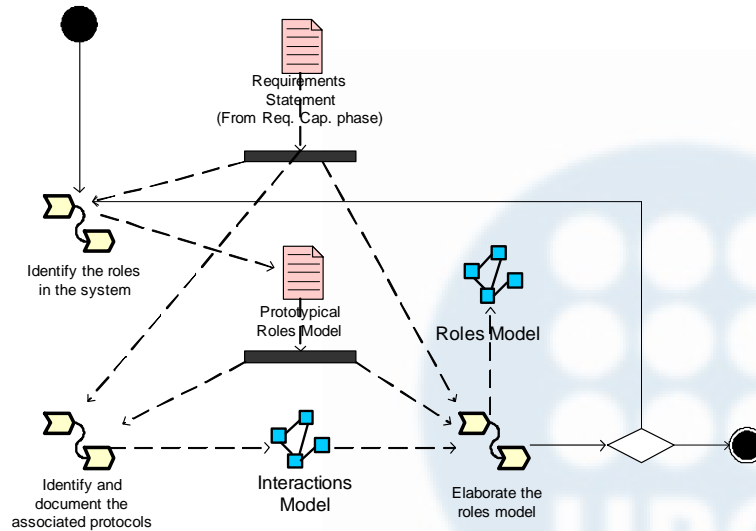
AuctionAgent		AOM	
CheckAuctionSite		Protocol name	
Manager	AuctionSite Manager	Sender	Receiver
Connect to the auction site for auction status and information		Description	
supplied ItemNumber		input	
AuctionDetails		output	

- *The Interaction Model of the CheckAuctionSite protocol*

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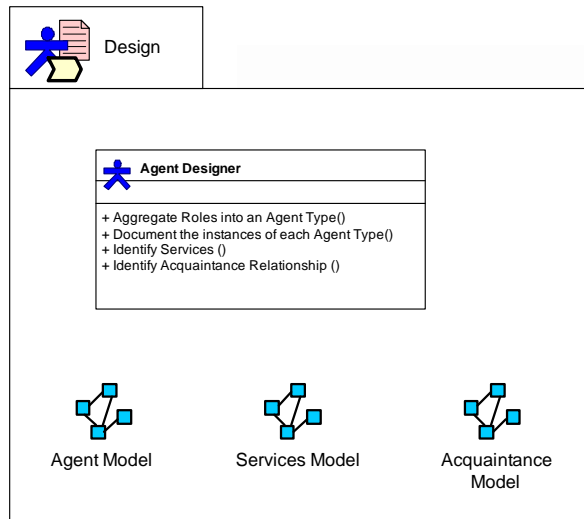
## GAIA Methodology Analysis Phase (Process Description)



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## GAIA Methodology Design Phase

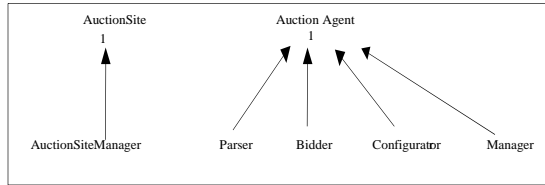


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## GAIA Methodology Design Phase: Models



- *The Agent Model*

Service	Input	Output	Pre-condition	Post-condition
Get auction details	ItemNumber	AuctionDetails	true	true
Validate user	User	Exists	true	(exists=true) ∨ (exists=false)
Bid	User, ItemNumber, Price	Success	user exists	(success=true) ∨ (success=false)

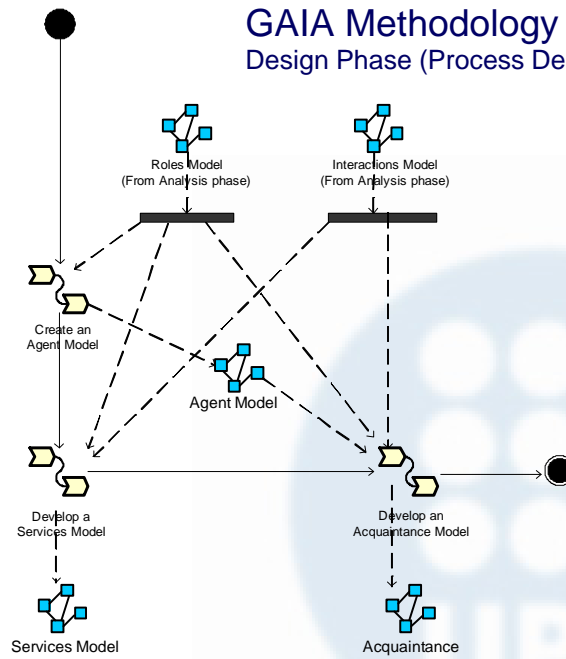
- *The Service Model*



- *The Acquaintance Model*

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## GAIA Methodology Design Phase (Process Description)



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## GAIA v.2

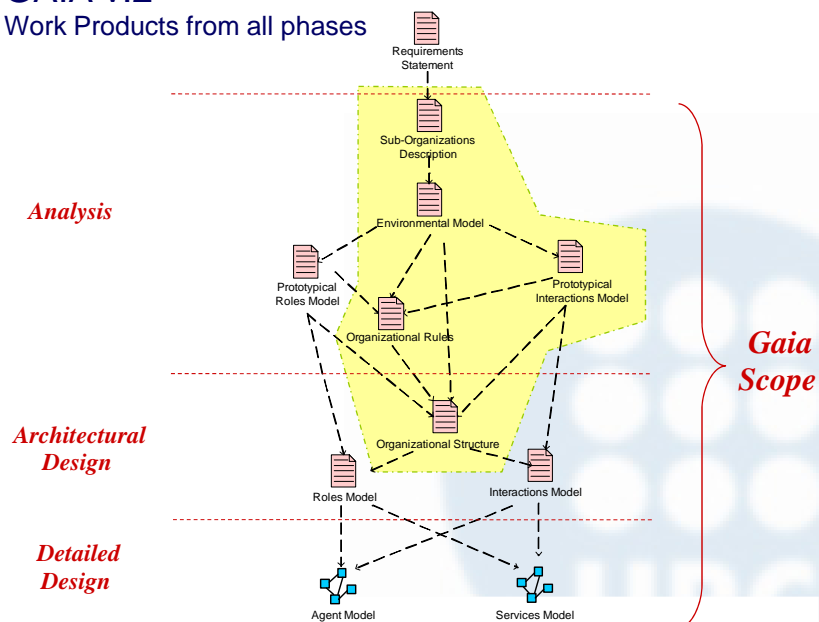
- First version of GAIA
  - Designed to handle *small-scale, closed* agent-based systems
  - Modelled agents, roles, interactions
  - Missed in modelling explicitly the social aspects of a MAS
- GAIA v.2: Official extension of GAIA
  - Thought for *open* agent systems
  - Significantly extends the range of applications to which Gaia can be applied
  - Focused on the *social organization* of the system
- Two further abstractions
  - Organizational rules
  - Organizational structures

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## GAIA v.2

Work Products from all phases

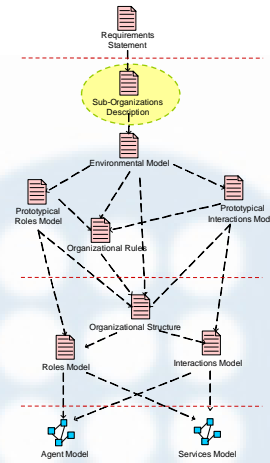


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## GAIA v.2 Analysis

### Sub-Organizations Description

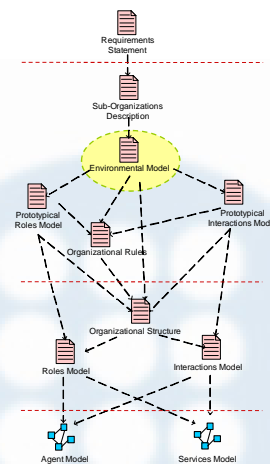
- Identify **sub-organizations** based on
  - the requirements or their presence in the application structure
  - subgoals that need to be achieved
  - limited interaction with other parts
  - required skills that are not needed in other parts



## GAIA v.2 Analysis

### Environmental Model

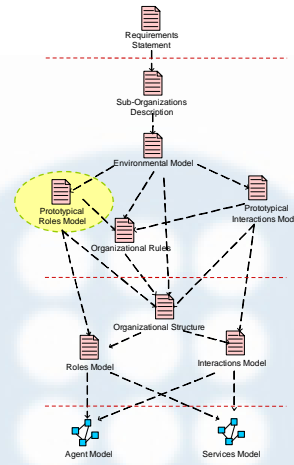
- Identify **resources**
  - a list of abstract computational resources, e.g. variables, tuples
  - the nature of the environment can be distributed
  - Relations between resources
  - The dynamics of the environment



## GAIA v.2 Analysis

### Preliminary Role Model

- Identify **roles**
  - Identify *Basic skills* (partial roles)
  - Basic skills can be turned to complete roles if all other roles are known
  - The complete set of roles are known when the organization structure is known.
- **Basic skills**
  - **Permission**: resource access and the amount of access (when mismatch redefine environment or add new roles)
  - **Responsibility**: expected behaviours (liveness and safety properties)

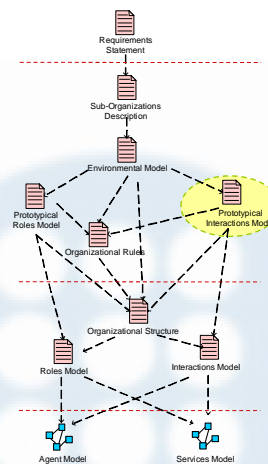


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## GAIA v.2 Analysis

### Preliminary Interaction Model

- Identify **interactions**
  - Relations and dependencies between roles
  - Interactions are described as **abstract protocols**
    - **Protocol Name**, e.g. assign task
    - **Initiator**, the role starting the interaction
    - **Partner**, the role to interact with
    - **Input**, information used by initiator
    - **Outputs**, information provided by partner
    - **Description**, the purpose of the protocol and its activities



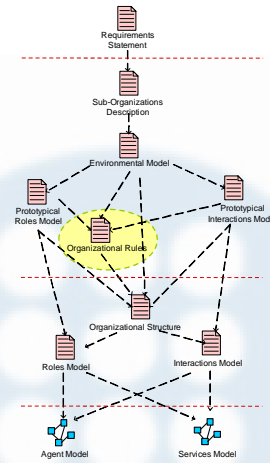
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## GAIA v.2 Analysis

### Organizational Rules

- Identify **Organizational Rules**
  - Organizational rules are defined as
    - constraints on roles and protocols,
    - constraint and relations between roles,
    - constraint and relations between protocols,
    - constraint and relations between roles and protocols
  - Organizational rules are considered as *responsibilities* of the organization as a whole



## GAIA v.2 Architectural design

### Organizational Rules

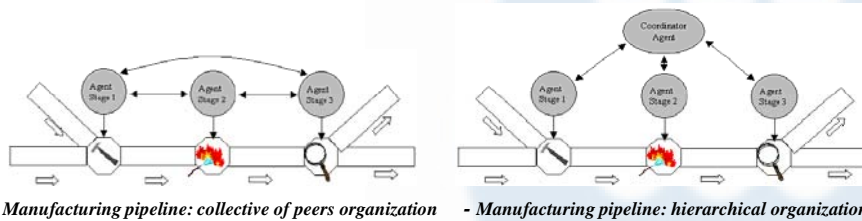
- Two kinds of Organizational rules
  - **Liveness rules**, e.g. a role can be played by an entity after it has played another role
  - **Safety rules**, e.g. two roles can never be played by the same entity
- Due to their similar nature, organizational rules can be expressed by making use of the **same formalism** adopted for specifying liveness and safety rules for roles
- Eg:
  - In the manufacturing pipeline, the correct management of the pipeline requires each of the stage roles to be played only once. This can be expressed by the **safety rule**:

$$R = (STAGE[1], STAGE[2], \dots, STAGE[N])$$

## GAIA v.2 Architectural design

### Organizational Structure

- In GAIA v.1 the role model may define the organizational structure in an implicit way. The structure of a MAS is more appropriately derived from the explicit choice of an appropriate organizational structure
  - Organizational structures viewed as first-class abstractions



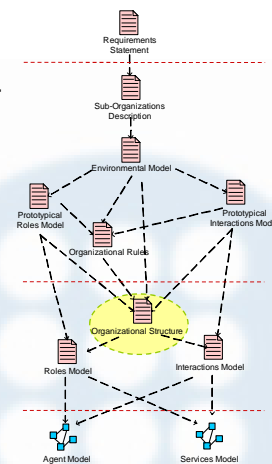
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## GAIA v.2 Architectural design

### Organizational Structure

- **Organizational structure**
  - **Topology of Organization:** Peers, (Multi-level) Hierarchy, composite
  - **Control Regime:** Work Partitioning, Work Specialization, Market-based Models
- **Decision Parameters for Organizational Structure**
  - Computation and coordination complexity
  - (influence of) **Organizational Rules**
  - Structure of Real-World Organization
  - Simplicity
- **Organizational Patterns**
  - Catalogue of organizational structures



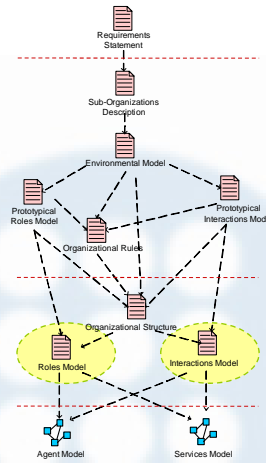
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## GAIA v.2 Architectural design

### Role Model & Interaction Model

- Complete **role models** and **interaction models**
  - Based on decided *organizational topology*
    - Define all **activities** in which a role is involved (incl. Liveness and Safety)
    - Define **organizational roles** (not from analysis phase)
  - Based on decided *control regime*
    - Complete the definition of the **protocols** (e.g. which roles are involved)
    - Define **organizational protocols** (adoption of organizational structure)



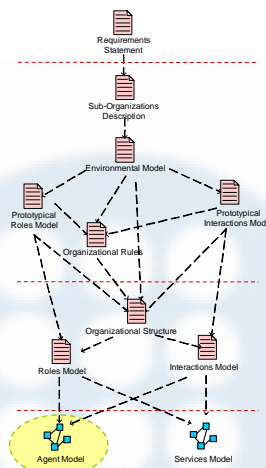
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## GAIA v.2 Detailed design

### Agents Model

- Define **agents model**
  - An agent is a computational entity that *can play a set of roles*
    - Which agent classes should be defined to play specific roles?
    - How many instances of each agent class have to be instantiated?
  - Trade-off
    - Coherence of agent classes
    - Efficiency of agent classes
    - Similarity to real-world organization



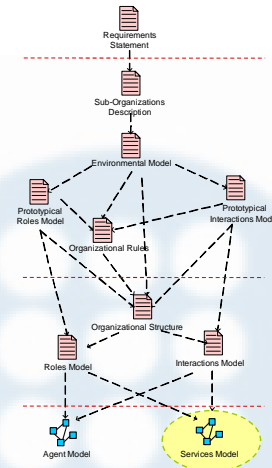
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## GAIA v.2 Detailed design

### Services Model

- Define services model
  - Identify the services associated with each agent class
  - Services are derived from protocols, activities, responsibilities, permissions
  - Properties of services
    - Input/output (derived from protocols)
    - Pre- and post-conditions (safety and organizational rules)



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